

## Terms and Conditions

### Payment

- We do not send goods on approval.
- Check, Money Order (To Pipeline Bagpipes LLC) or Credit Card must accompany every order.
- We accept the following forms of payment: Money Orders, Master Card, Visa, Discover, and American Express. We will accept a personal check, but this can add approximately two weeks to delivery time.
- Minimum \$10.00 on all credit card orders.
- All PA residents must pay sales tax.
- Non-USA customers please make all funds in US Dollars or pay by credit card.

### Pricing

- Due to the fluctuating dollar or as manufacturers dictate, prices are subject to change without notice.

### Back Orders

- Due to circumstances beyond our control, some items may not be available for immediate delivery. We will notify you and deliver with minimum delay.

### Shipping

- Shipping is via Post Office or UPS.
- UPS will not deliver to a P.O. Box; please include a street address or rural route directions.

### Returns

- Any merchandise received damaged (during shipping) must be reported immediately.
- Special or custom orders are not returnable.
- All mouth blown items are not returnable due to obvious health reasons.
- Returns must be made within 14 days of purchase and will be given store credit for the purchased amount.
- The original invoice and all original packaging must accompany all claims and returned goods.
- Return shipping charges are the responsibility of the customer.

### Cancellations

- When a customer cancels a Credit card, Amazon Pay or Pay Pal order, the customer is responsible for the charge back fee levied by those companies.

### Warranty

- All merchandise is covered under the manufacturer's warranty; Pipeline is not responsible for these warranties.

### Items on Hold

- All bagpipes and any personal items must be picked up in a timely manner. Anything left after 30 days will accrue a storage fee of \$25 / month.

### Risk of Loss

- The risk of loss and title to items purchased from Pipeline Bagpipes LLC pass to the purchaser upon our delivery to the carrier..